

ALASKA BUILDING MAINTENANCE GROUP Strategic Plan 2023-2025

Negotiating business volatility in a COVID environment through highly flexible operations, expand operations nationally and internationally and be recognised as an innovative industry leader in commercial cleaning services.



| OPERATIONS | QUALITY | HEALTH AND SAFETY | ENVIRONMENT | BUSINESS DEVELOPMENT | COMMUNITY |
|---|--|---|--|---------------------------------|--|
| PRIORITY AREAS (3 YEARS) | PRIORITY AREAS (3 YEARS) | PRIORITY AREAS (3 YEARS) | PRIORITY AREAS (3 YEARS) | PRIORITY AREAS (3 YEARS) | PRIORITY AREAS (3 YEARS) |
| Full review of customer account accuracy to improve profitability | Ongoing review of operational and management structures to provide the required resources to achieve quality outcomes Develop and deliver structured and consistently applied operational systems ISO 9001 certification | Implementation of 'Safe@Work' risk management program Implement programs to develop competent leaders and supervisors ISO 18001 Certification | Implementation of 'Safe@Work' risk management program Implement programs to develop competent leaders and supervisors ISO14001 certification | Repositioning of ABM branding | Structured donations / community support program established |
| KPI'S AND TARGETS | KPI'S AND TARGETS | KPI'S AND TARGETS | KPI'S AND TARGETS | KPI'S AND TARGETS | KPI'S AND TARGETS |
| 100% financial account accuracy Minimise / eliminate zero profit or losses on job sites Increased profitability | ISO9001 certification achieved and maintained Business operations structure reviewed annually Operational system review completed and implemented | No fatalities No Lost Time Injuries (LTI) Roll out of Safe@Work program ISO 18001 Certification achieved | No reportable environmental incidents Roll out of Safe@Work program ISO14001 certification achieved | Achievement of growth targets | Social equity employment targets established and met |